



# Inn TOUCH

A Newsletter for Carlsbad Inn Beach Resort Homeowners and Guests



GRAND PACIFIC RESORTS  
Time Away...Time Together...



SPECIAL OFFER

## RCI MEMBERSHIP CONVENIENCE & SAVINGS

### CURRENTLY AN RCI MEMBER?

GPR Owners receive a special offer of 1-year membership for \$79. GPR will automatically renew your RCI membership annually, saving you both time and money.

### NO LONGER A MEMBER?

With your payment your membership will be automatically reinstated.

## VALUES OF AN RCI MEMBERSHIP

### 4,500 RESORTS

Exchange at 4,500 resorts in approximately 100 countries.

### NO MORE PHONE CALLS

Exchange your assigned vacation time online at your convenience.

### ONGOING SEARCH

If your ideal vacation isn't available, we'll notify you when it is!

### BETTER ONLINE SEARCHING

Google maps, more photos & videos and streamlined navigation

### 1-YEAR RCI WEEKS MEMBERSHIP

SPECIAL OFFER **ONLY \$79**

When paid with your HOA bill

For questions regarding your bill, contact **Advanced Financial Company** at 800-234-6222.

For questions regarding depositing your week with RCI or home resort use week reservations, contact your **Owner Services Department** at 888-477-6967.

LEARN MORE ABOUT RCI AT:  
[www.RCI.com](http://www.RCI.com)

## Your Reserve Funds At Work

Now that you have seen the fabulous new look and feel of The Carlsbad Inn, many of you have asked, how do you undertake such a large task. My answer? With lots of help!

To create the initial concept for the upcoming projects, a team was assembled including representatives from the Grand Pacific Resort Management, Board members, Jim Watkins (the original resort developer and current hotel owner), and some of our local Carlsbad Inn Owners.

This team ranked the top five elements that bring our Guests to the resort:

1. The proximity to the Pacific Ocean.
2. The accessibility to the Village of Carlsbad.
3. The open spaces provided by our center courtyard.
4. The classic Tudor-style architecture.
5. The longevity of staff and the style of service that comes from familiarity. The sense that we are ALL family!



To establish the Owner involvement that all of us consider so essential, a group of approximately 20 Owner volunteers met with Jim Watkins at Villa L'Auberge where he led us all in a walk-through tour which inspired us with the possibilities we could accomplish at our own resort. As a result, the prominent design themes which evolved were a French county style for the interiors, and a "view corridor concept" ensuring the visibility of Pacific Ocean from the moment we walk through the front door!

Our management team worked with the interior designers and landscape architects to identify the visual barriers and find creative means to open up views. French doors and glass walls would produce unobstructed views and landscaping would intentionally have to be kept low to the ground to open up the sight lines.

To expand vital Owner involvement, color boards for the lobby, library, and hotel and condo unit interiors were presented with general concepts and themes, complete with finish colors, fabric samples and photos of potential furniture designs. General color choices for interior and exterior elements were chosen to reflect the colors of sunsets and ocean.

(Continued on page 2)





## What is the Bonus Time Network?

ResorTime.com, the leading provider of nightly timeshare rentals, developed the Bonus Time Network to provide timeshare owners with exclusive Bonus Time rates worldwide.

## What is the Bonus Time Network Reservation Center?

The Exclusive location for Timeshare Owners to book Bonus Time at any affiliated resort in the network

### 2 WAYS TO BOOK BONUS TIME

- 1) Online at [ResorTime.com/GPR](http://ResorTime.com/GPR)\*
- 2) By phone at **800.846.5557**

### Find out more:

See the Bonus Time Network brochure in your newsletter today!

\*You must be logged in to access Bonus Time rates. ResorTime.com's Bonus Time Network is an extension of our partners' existing Bonus Time programs.



The Point at Poipu - Kauai, HI



Looking to trade your week within the Grand Pacific Resorts family?

To learn more:  
Click: [gpxvacations.com](http://gpxvacations.com)  
Call: 877.254.4866  
Email: [gpx@gpresorts.com](mailto:gpx@gpresorts.com)

# Your Reserve Funds At Work

(Continued from page 1)

The color boards and landscape plans were kept on display for several months and input was gathered from Guests and Owners. With all input assessed, we pulled together a model hotel unit for all of our Guests and Owners to experience and provide additional feedback. With amendments to reflect the input received, the hotel renovations and our first condo model unit were underway.

During the annual meeting, over 200 Owners walked through the condo model which included an upgrade to the landscaping plan for the area just outside of the model unit patio. At that time, Owners filled out written surveys to help guide us to a better design. Over the next several weeks we continued the process and reviewed more Owners' written surveys.

It was decided that we had enough changes to warrant a second model unit. The second model unit was completed mid-July and submitted to one final and very critical walkthrough by management, the design team, and available Owners. Each element of change was reviewed, the plan finalized and we moved forward with excitement as orders were placed in anticipation of the Oak building renovation.

For those of you who haven't seen the terrific results, and for those of you have been able to enjoy the fruits of all of our efforts, I think you'll agree that team work pays off!

**Randy Chapin**, Resort Manager

## Management Changes at Carlsbad Inn

We are excited to share some management changes here at the Carlsbad Inn. Holly Ansley has joined our team as Assistant General Manager.

Holly's hospitality career started in Las Vegas, as the Executive Housekeeper of the Sunset Station Hotel and Casino. She moved her way up to Director Hotel Operations at Sunset Station, and then moved to San Diego in 2001.

Holly may be new to Carlsbad Inn however she is no stranger to the Grand Pacific family. After moving to San Diego in 2001, Holly became General Manager at Carlsbad Seapointe Resort and was in that position for three years. She then moved to our sister resort and was General Manager of Coronado Beach Resort from 2004-2006. Just recently Holly was the General Manager of Glorietta Bay Inn



and Boutique hotel on Coronado Island. Holly was born in Augusta, Georgia and lived in Las Vegas, Nevada for 18 years. She graduated from the University of Las Vegas with a Bachelors Degree in Hotel Administration in 1994.

Please welcome Holly to our Carlsbad Inn family, we are very happy to have her.

# Board of Directors' Meeting Highlights

**September 25th, 2010** – President Dr. Joseph Spirito called the meeting to order at the Carlsbad Inn at 9:02am. Board members in attendance were Dr. Joseph Spirito, Charlie Herf, Tim Stripe, David Brown and Tom McLaughlin. Representing Management were Doreen Bechard, Regional Director of Resort Operations; Randy Chapin, General Manager; Michael Connolly, Assistant General Manager; Robert Collins, Resort Manager at Villa L'Auberge and Cindy Jacques, Insurance Manager. Several Owners were also present. Hayley Hughes took the minutes.

## ***The following actions took place:***

- The Board approved the June 5, 2010 Board of Directors' meeting minutes.
- The Board received an overview of the general liability (property/casualty), Umbrella (excess liability), DIC (earthquake and flood), environmental policies and Workers' Compensation policy renewals.
- An overview of Front Desk Operations, Maintenance, Activities, Landscaping, Going Green Efforts and Fiscal Performance was presented.
- The Board approved the 2011 Operating Budget as submitted.
- The Board approved expenditures for living room/bedroom lamps, sofa sleeper mattresses, patio furniture, and WiFi in the amount of \$47,300.
- The Board approved the sale of the Verizon cell site lease to AP Wireless Infrastructure Partners LLC and a non-exclusive agreement for future cell site leases.
- Topics discussed during the Owner forum included emailing financial statements, the coffee klatsch and the positive improvements around property.
- The meeting was adjourned at 11:04am.



**Note:** If you wish to have a copy of the Minutes for your records, please send your request along with a (\$.63) stamped self-addressed envelope to Grand Pacific Resort Services, L.P., 5900 Pasteur Court, Suite 200, Carlsbad, CA 92008, Attn: Lois Sklar.

## Upcoming Meeting Dates

- Friday, December 10, 2010** – 3pm at Carlsbad Inn
- Friday, March 18, 2011** – 3pm, Carlsbad Inn
- Saturday, June 4, 2011** – 8am, Regular Board Meeting, Carlsbad Inn
- Saturday, June 4, 2011** – 10am, Annual Meeting, Carlsbad Community Church
- Saturday, September 24, 2011** – 9am, Carlsbad Inn

**Note:** Owners are welcome to attend any regular Board meeting. Board meeting agendas are posted at the resort four days prior to the meeting. If you would like a copy of the final agenda for any Board meeting mailed to you, please contact your Resort Manager prior to the meeting. Since meeting times and location are subject to change, please contact your Resort Manager in advance to reconfirm the exact time and location.

## Make the Most Of Your Ownership

Learn how to make the most of your ownership with our complimentary classes.

### **RCI Weeks 101 Class Schedule**

*Brought to you by Owner Services & RCI*

No Classes in December 2010  
January 15th, 2011  
February 12th, 2011

Please reserve your attendance and verify date, place and times and ensure your detailed information is available to you at the classes, by contacting Owner Services at 888-477-6967.

*Bring a friend to Carlsbad...*

**3 Day/2 Night Accommodations**  
From **\$149\***  
Only **\$149\***  
Plus a \$50 Gift Certificate to Karl Strauss® Brewery Restaurant  
Owners must bring eligible referral to take advantage of this offer.  
Eligibility requirements, terms & conditions apply.

Call today for complete details  
**800-933-1310**

\* \$149 price is for Sun - Wed arrivals in a 2 bedroom condo (sleeps up to 6 adults). Accommodations subject to availability.

  
Hilton Grand Vacations Club Affiliated Resort

Grand Pacific Carlsbad, L.P. - Timeshare Developer  
5900 Pasteur Court, Suite 200, Carlsbad, CA 92008

# Calendar of Events

**November 26-28,**

**December 4-5, 11-12 and 18-31, 2010**

**SeaWorld San Diego's Christmas Celebration** – Festivities include the sea lion and otter comedy show, Clyde and Seamore's Night Before Christmas, and the Shamu Christmas presentation with live choirs and musical soloists. Enjoy festive décor throughout the park, an ice skating rink, The Polar Express 4-D Experience and the lighting of SeaWorld's Holiday Tree of Lights. [www.sandiego.org](http://www.sandiego.org)

**December 1-31, 2010**

**LEGOLAND® California Holly Jolly Holidays** – Thousands of LEGOS come together to create a massive 30-ft. tall Christmas tree decorated with hundreds of LEGO ornaments, and a fireworks show lights up the sky every night during December 26-31. Guests can also enjoy the Let it Snow musical and life-size LEGO displays of Santa and his reindeer. <http://california.legoland.com>

**December 3-4, 2010**

**Balboa Park December Nights** – San Diego's favorite kickoff to the holiday season, Balboa Park December Nights features sparkling lights, color and music with traditional celebrations and holiday-themed entertainment areas. In the spirit of the holidays, participating Balboa



Park museums open their doors free of charge from 5pm-9pm both evenings. [www.balboapark.org](http://www.balboapark.org)

**December 12 & 19, 2010**

**San Diego Annual Boat Parade of Lights**  
The dazzling boat parade of lights on San Diego Bay takes place on two Sundays only, 5:30pm-9pm. Boats of all types and sizes are decorated in Christmas themes. [www.sdparadeoflights.org](http://www.sdparadeoflights.org)

**January 16-21, 2011**

**San Diego Restaurant Week** – For a week in January each year, the city's finest chefs prepare amazing menus designed to give food lovers an opportunity to explore the region's exciting dining scene for a fraction of the normal expense. No passes, tickets or coupons are required. Prix-fixe menus are set at \$20, \$30 and \$40. A complete list of participating restaurants is available at [www.sandiegorestaurantweek.com](http://www.sandiegorestaurantweek.com)

*\*Event dates and times are subject to change.*



**Carlsbad Inn Beach Resort**

3075 Carlsbad Blvd.

Carlsbad, CA 92008

760-434-7020

[www.CarlsbadInnBeachResort.com](http://www.CarlsbadInnBeachResort.com)

**Owner Services**

5900 Pasteur Ct., Ste. 200

Carlsbad, CA 92008

888-477-6967

*\*International Owners 760-827-4100*

**Grand Pacific Resort Management**

5900 Pasteur Ct., Ste. 200

Carlsbad, CA 92008

760-431-8500

**Owner Rewards Department**

800-753-5557

**Assessment, Billing & Collection**

800-234-6222

**ResorTime.com – Your Bonus Time**

**Network Reservation Center**

800-846-5557



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Reno, NV  
Permit No. 379



Grand Pacific Resort Services, L.P.  
5900 Pasteur Court, Ste. 200  
Carlsbad, CA 92008

## Featured Bonus Time Destinations

### Carlsbad Seapointe Resort



Carlsbad, CA

- 600-1066 sq. ft.
- Steps to the Beach
- Family-Friendly Resort
- Minutes to LEGOLAND California

### The Westin Kierland Villas



Scottsdale, AZ

- 546-868 sq. ft.
- Elegant Modern Desert Decor
- Luxurious Amenity-Rich Villas
- Premier Golf Destination

### Lake Tahoe Vacation Resort



South Lake Tahoe, CA

- 310-1100 sq. ft.
- Majestic Views of Lake Tahoe
- Nestled in the Sierra Nevada Mtns.
- Adjacent to Ski Run Marina

### Wyndham Oceanside Pier Resort



Oceanside, CA

- 469-964 sq. ft.
- Quaint Beachfront Community
- Contemporary California Decor
- Near Perfect Climate / Close to Historic Pier

## Our Preferred Bonus Time Network Partners

Working together to deliver more value to timeshare owners. Together with our Bonus Time Network Partners, we strive to provide our guests with the best vacation experience.



# YOUR OFFICIAL BONUS TIME NETWORK<sup>SM</sup>



Grand Pacific MarBrisa Resort,  
Carlsbad, CA

Are you using  
your Exclusive  
Bonus Time  
Network<sup>SM</sup>?



BOOK ONLINE [www.ResorTime.com](http://www.ResorTime.com)

OR CALL TOLL FREE 877.867.6506

THE OFFICIAL BONUS TIME NETWORK RESERVATION CENTER



An Exclusive  
Community for  
Owners only

## What is the Bonus Time Network<sup>SM</sup>?

ResorTime.com, the leading provider of nightly timeshare rentals, developed the Bonus Time Network to provide timeshare owners with exclusive Bonus Time rates worldwide. With over one million room nights available at any given time, Bonus Time can be booked 24/7 through the Bonus Time Network Reservation Center at ResorTime.com.

## How Would I Use It?

After enrolling at the Bonus Time Network Reservation Center, Owners have unlimited access to exclusive Owner only rates all year long, based on availability.

- » Extend exchange vacations by adding extra nights
- » Business Travel
- » Family Reunions
- » Last Minute Getaways
- » Love your family? Just don't want them to stay with you!
- » Road Trips



Golf in California



Wine and Dine



Extended Family Vacations

WHATEVER IT IS YOU  
ENJOY, WE CAN  
ACCOMMODATE.

## Getting Started with the Bonus Time Network<sup>SM</sup>



Enroll online and begin your Bonus Time Network experience today at [www.ResorTime.com/GPR](http://www.ResorTime.com/GPR)

### THE OFFICIAL BONUS TIME NETWORK RESERVATION CENTER

We have created a special reservation center for Owners of all ResorTime.com affiliated resorts where they can quickly access exclusive Bonus Time rates throughout our network of timeshare resorts and hotels. ResorTime.com's Bonus Time Network is an extension of our partners existing Bonus Time programs.

### 2 WAYS TO BOOK BONUS TIME NIGHTLY RENTALS

- 1) Online at [ResorTime.com/GPR](http://ResorTime.com/GPR)
- 2) By phone at 877.867.6506

Exclusive Owner rates can only be found through the Bonus Time Network Reservation Center. Owners must be logged in to view and book Bonus Time rates.

### BOOKING YOUR GETAWAYS WITH THE BONUS TIME NETWORK RESERVATION CENTER IS AFFORDABLE AND EASY TO USE

- » Exclusive access to Owner only Bonus Time rates
- » 100+ destinations under \$99 nightly
- » Insider deals all year long

### TOOLS TO INSPIRE YOUR NEXT GETAWAY

**OWNER EDUCATION**  
Tips, Topics and FAQ's

**IDEAS TO INSPIRE YOUR NEXT VACATION**  
Family & Friends, Holiday Vacations, Seasonal, Outdoor Adventures, Treat Yourself

**DESTINATION GUIDES**  
Figure out where you want to go next

**NEWS**  
Contests, New Resorts, News Coverage and More

**CHIT-CHAT**  
Share and Experience, Read Reviews, Connect with your Community

## Guaranteed

ResorTime.com travelers will find options when booking their getaways. Life happens; so get the most out of your getaways and more value for every dollar you spend.

### NO BOOKING FEES

ResorTime.com offers you NO Booking Fees on all reservations.

### NO CHANGE OR CANCELLATION FEES

ResorTime.com charges no fees to change your plans, providing you flexible reservation options when planning your next vacation.

### BEST RATE GUARANTEE

The ResorTime.com Best Rate Guarantee saves you time and protects your pocket book, taking the worry out of booking nightly timeshare, resort and condo rentals.

### BONUS TIME NETWORK RESERVATION CENTER

24/7 Manager on Duty. The ResorTime.com Bonus Time Network Reservation Center is open 7 days a week to assist Bonus Time Network travelers who may need a little more attention.

THE GRAND HOTEL



Grand Canyon, AZ

THE EMBASSY HOTEL APARTMENTS



Santa Monica, CA

DESERT ROSE RESORT



Las Vegas, NV

THE WESTIN DESERT WILLOWS



Palm Springs, CA